

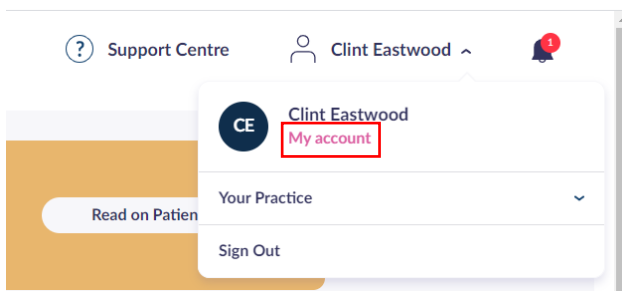
Can't order medication online

For patients

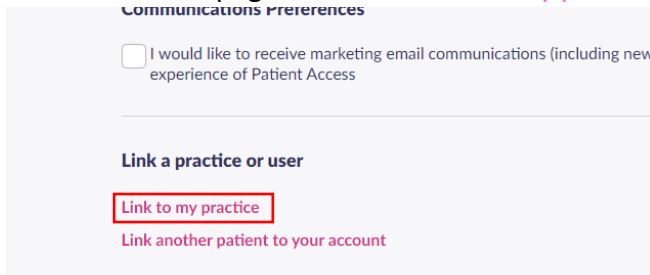
Make sure you have the login details we originally gave you, if you no longer have this you can find them in [My Account](#) > [Account Settings](#)

- On the mobile/tablet app: your details will be at the bottom of this section
- On the computer: please click [My practice](#) at the bottom of the page on the right

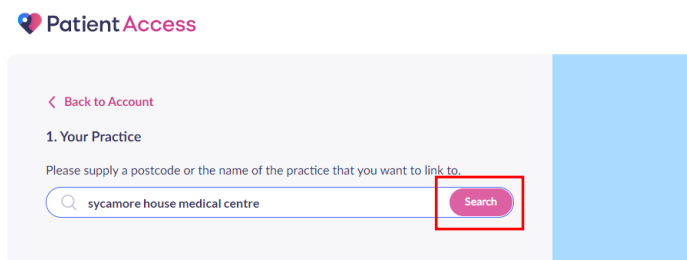
1. Log onto your online access as normal
2. Click on your name in the top right of the screen, and click "[My Account](#)"
(test patient details in image example)



3. Scroll down the page and click "[Link to my practice](#)"




4. Search for our practice




5. Click our practice, and click "Continue" in the bottom left of the screen

Can't order medication online

Select your practice from the results below.



Sycamore House Medical Centre
111 Birmingham Road, Walsall, West Midlands WS1 2NL
+44 (0) 1922624320



Continue

6. Type in your **Linkage Key** and **Account ID** (found on the printed PIN documentation given by the practice), and click "Confirm"

[Back](#)

Account Registration Details

Please enter the following details from your registration letter.

Linkage Key

Account ID

Confirm

7. Confirm your details and click "Confirm"
(test patient details in image example)

2 Your Personal Details
Please confirm the personal details held by your practice.

Date of birth: Family name:

Confirm

8. Confirm your password (that you used to log in originally) and click "Link Account"

3 Your Account Details

Password [Show](#)

Link account

9. You should now be able to view and request medication